

# Product Limited Warranty: **PILECO**



## Warranty Period

\*For new PILECO products, the standard warranty is 5 years nontransferable warranty and a 2 year transferable warranty. \*The warranty may transfer one time with written notification to PILECO within 10 days of the transfer from the original owner. \*The warranty includes all major components (piston, impact block and cylinders), but will not include normal wear items.

## **PILECO Responsibilities**

\*If a defect in material or workmanship is found during the warranty period, PILECO will, during normal working hours and through a place of business of a PILECO dealer or other source approved by PILECO.

- Provide (at PILECO choice) new, remanufactured or approved repaired parts or assembled components needed to correct the defect. All replacement parts provided under the terms of this warranty are warranted for the remainder of the warranty period applicable to the product in which the parts were installed as if such parts were original components of the PILECO product. (Note: Items replaced under warranty become the property of PILECO )
- Replace lubricating oil, filters, coolant and other service items made unusable by the defect.
- Provide reasonable or customary labor needed to correct the defect, including labor.

\*Warranty terms in sales contract prevail. If they differ from this document.

\*\*The "Warranty Start Date" is the date in which the product is shipped to the end user from PILECO or an authorized PILECO dealer.

NEITHER THE FOREGOING EXPRESSED WARRANTY OR ANY OTHER WARRANTY BY PILECO EXPRESSED OR IMPLIED IS APPLICABLE TO ANY ITEM PILECO SELLS, WHICH IS WARRANTED DIRECTLY TO THE USER BY IT'S MANUFACTURER.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE. REMEDIES UNDER THIS WARRANTY ARE LIMITED TO THE PROVISION OF MATERIAL AND SERVICES, AS SPECIFIED HEREIN. PILECO IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

PILECO EXCLUDES ALL LIABILITY FOR OR ARISING FROM ANY NEGLIGENCE ON ITS PART OR ON THE PART OF ANY OF ITS EMPLOYEES, AGENTS OR REPRESENTATIVES IN RESPECT OF THE MANUFACTURE OR SUPPLY OF GOODS OR THE PROVISION OF SERVICES RELATING TO THE GOODS.

This warranty gives you specific legal rights and you may also have other rights, which vary by jurisdiction. For questions or a repair facility contact PILECO at: 1-800-409-0018 or write 3321 E Davis St, Conroe, TX 77301

## User Responsibilities

During the warranty period, the user is responsible for:

- Providing proof of the \*\*warranty start date to the first user.
- Labor costs, except as stated under "PILECO" .
- Local taxes, if applicable.
- Costs to investigate complaints, unless the problem is caused by a defect in PILECO material or workmanship.
- Giving timely notice (within 24 hours) of a warrantable failure and promptly making the product available for repair.
- Performance of required maintenance (including use of proper fuel, oil, filters, lubricants and coolant), replacement of normal wear and tear items and documentation of such in the Maintenance and Repair Log.
- Prompt submission of electronically stored data and Maintenance and Repair Log when requested by PILECO.

## Limitations

PILECO is not responsible for failures resulting from:

- Any use or installation which PILECO judges improper.
- Attachments, accessory items, and parts not sold or approved by PILECO.
- Abuse, neglect, and /or improper repair.
- User's delay in notifying PILECO of a problem, continuing to operate the machine with an evident problem, or making the product available after being notified of a potential product problem.
- Unauthorized repair or adjustments, and unauthorized fuel setting changes.
- Normal wear items are excluded from this warranty.